

Message Text

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ACTION SCA-01

INFO OCT-01 EUR-12 ISO-00 SCS-05 PPTE-00 VO-03 SIG-02
MMO-04 /028 W

-----120843Z 047171 /12

R 111538Z MAY 77
FM AMCONSUL ZAGREB
TO SECSTATE WASHDC 4467
INFO AMEMBASSY BELGRADE

UNCLAS SECTION 1 OF 4 ZAGREB 393

E.O. 11652: N/A
TAGS: CGEN, APER, ABUD
SUBJECT: CONSULAR PACKET - FY 1979

REF: STATE 087841 AND PREVIOUS

ENCLOSED AS REQUESTED BY THE DEPARTMENT IS THE CONSULATE GENERAL'S
CONSULAR PACKET.

1. FOR SCHEDULES I THROUGH IV COLUMN HEADINGS (4):

	FY-1976	FY-1977	FY-1978	FY-1979
ACTUAL	ESTIMATE	ESTIMATE	ESTIMATE	ESTIMATE
10/1/75-	10/1/76-	10/1/77-	10/1/78-	
9/30/76	9/30/77	9/30/78	9/30/79	

2. SCHEDULE I - IMMIGRANT VISAS

GEOGRAPHIC BUREAU
COUNTRY AND POST

1. IV'S ISSUED	346	425	450	450
2. IV'S REFUSED	35	30	35	35
3. TOTAL IV CASES	381	455	485	485

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MAN-HOURS UTILIZED
AMERICAN OFFICERS:

4. FULL TIME PERMANENT	275	300	300	300
5. TEMPORARY DETAIL	0	0	0	0
6. PIT (LOCALLY HIRED)	0	0	0	0
7. SUB-TOTAL AMERICAN				

MAN-HOURS	275	300	300	300
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LOCAL

8. FULL TIME PERMANENT	1844	1850	1850	1850
9. TEMPORARY DETAIL	0	0	0	0
10. PIT	0	0	0	0
11. SUB-TOTAL LOCAL				
MAN-HOURS	1844	1850	1850	1850
12. TOTAL IV MAN-HOURS	2119	2150	2150	2150

PCT OF TOTAL IV CASES REQUIRING:

13. USE OF INTERPRETER	0	0	0	0
14. THIRD COUNTRY CHECK	10	10	10	10

3. SCHEDULE II - NON-IMMIGRANT VISAS:

GEOGRAPHIC BUREAU
COUNTRY AND POST

15. NIV'S ISSUED	4750	5125	5325	5325
16. NIV'S REFUSED	750	720	720	720
17. TOTAL NIV CASES	5500	5845	6045	6045

MAN-HOURS UTILIZED:

AMERICAN OFFICERS

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18. FULL TIME PERMANENT	1566	1570	1570	1570
19. TEMPORARY DETAIL	0	20	20	20
21. PIT (LOCALLY HIRED)	0	0	0	0
21. SUB-TOTAL AMERICAN				
MAN-HOURS	1566	1590	1590	1590

LOCAL

22. FULL TIME PERMANENT	3572	3620	3700	3700
23. TEMPORARY DETAIL	160	80	0	0
24. PIT	784	800	800	800
25. SUB-TOTAL LOCAL				
MAN-HOURS	4516	4500	4500	4500
26. TOTAL NIV MAN-HOURS	6082	6090	6070	6070
27. NIV FEES COLLECTED	74.00	90.00	100.00	100.00
28. BORDER CROSSING				
CARDS FY-76	0	0	0	0
29. CREW LIST FISAS FY-76	37	50	50	50

30. NAMES ON CREW LIST

VISAS FY-76	40	45	45	45
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PCT OF TOTAL NIV CASES REQUIRING:

31. INTERVIEWS	25	30	30	30
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32. USE OF INTERPRETER

OF TOTAL NIV CASES

INTERVIEWED)	0	0	0	0
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33. THIRD COUNTRY CHECK	1	1	1	1
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ACTION SCA-01

INFO OCT-01 EUR-12 ISO-00 SCS-05 PPTE-00 VO-03 SIG-02

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R 111538Z MAY 77

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4. SCHEDULE III - SPECIAL CONSULAR SERVICES

GEOGRAPHIC BUREAU

COUNTRY AND POST

34. AMCIT DEATHS	61	70	75	80
35. ESTATE/PROPERTY CLAIMS		85	90	95 100
36. NOTARIALS	740	750	760	770
37. WELFARE/WHEREABOUTS		257	265	285 305
38. ARRESTS	13	15	17	19
39. SEAMAN AND SHIPPING		0	1	1 1
40. OTHER AGENCY SERVICES		2095	2580	3100 3620
41. TOTAL SCS CASES	3251	3771	4333	4895

MAN-HOURS UTILIZED:

AMERICAN OFFICERS

42. FULL TIME PERMANENT	901	1100	1100	1100
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43. TEMPORARY DETAIL	0	20	20	20
44. PIT (LOCALLY HIRED)	0	0	0	0
45. SUB-TOTAL AMERICAN				
MAN-HOURS	901	1120	1120	1120

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46. FULL TIME PERMANENT	3871	5550	5550	5550
47. TEMPORARY DETAIL	0	0	0	0
48. PIT	0	0	0	0
49. SUB-TOTAL LOCAL				
MAN-HOURS	3871	5550	5550	5550
50. TOTAL SCS MAN-HOURS	4772	6670	6670	6670
51. TREASURY CHECKS FY-76	0	0	0	0

5. SCHEDULE IV - CITIZENSHIP AND PASSPORT SERVICES:

GEOGRAPHIC BUREAU

COUNTRY AND POST

52. PPT APPLICATIONS EXECUTED	190	210	215	220
53. PPT APPLICATIONS EXAMINED	0	0	0	0
54. FEE PASSPORTS ISSUED	188	208	213	218
55. NO-FEE PASSPORTS	2	2	2	2
56. PPT'S AMENDED OR EXTENDED	4	7	9	11
57. NEW REGISTRATION				
APPLICATIONS	68	70	75	80
58. REPORTS OF BIRTH	6	8	8	10
59. WITNESS TO MARRIAGE	0	0	0	0
60. WAIVER OF PASSPORTS	1	1	1	1
61. SUB-TOTAL PASSPORT CASES	459	506	523	542
62. IDENTITY CARDS ISSUED	0	0	0	0
63. TOTAL PASSPORT CASES	459	506	523	542

MAN-HOURS UTILIZED:

AMERICAN OFFICERS:

64. FULL TIME PERMANENT	200	215	215	215
65. TEMPORARY DETAIL	0	0	0	0
66. PIT (LOCALLY HIRED)	0	0	0	0
67. SUB-TOTAL AMERICAN				
MAN-HOURS	200	215	215	215

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LOCAL

68. FULL TIME PERMANENT	1574	1760	1760	1760
69. TEMPORARY DETAIL	0	0	0	0
70. PIT	0	0	0	0
71. SUB-TOTAL LOCAL MAN-HOURS	1574	1760	1760	1760
72. TOTAL PPT MAN-HOURS	1774	1975	1975	1975

73. AMERICANS REGISTERED 3/31/77 2278

AMERICAN CITIZEN RESIDENT:

74. OFFICIAL	18
75. NON-OFFICIAL	2260

6. SCHEDULE V - CONDITIONS AND JUSTIFICATIONS

GEOGRAPHIC BUREAU
COUNTRY AND POST

FY-1976

HOURS GAINED	AMERICAN	LOCAL
OVERTIME	300	100
DETAILS IN	0	0
HOURS LOST	AMERICAN	LOCAL
DETAILS OUT	0	0
STAFFING GAPS	0	520
PROLONGED LEAVE	258	1065

ON MAY 4, 1976, PER STATE TELEGRAM 105188, THE POST WAS AUTHORIZED ONE ADDITIONAL PROGRAM POSITION TO MEET THE INCREASE IN OUR FEDERAL BENEFITS WORKLOAD. THE POST DESIRED TO HIRE AN APPLICANT WHO IS A DUAL NATIONAL WHO HAD LIVED IN THE UNITED STATES. THE NEED TO COMPLETE A STATE-SIDE SECURITY CHECK PRECLUDED IMMEDIATE HIRE OF UNCLASSIFIED

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THE APPLICANT. DURING THE SECURITY CHECK, THE POST WAS ADVISED THAT EMPLOYMENT OF A DUAL NATIONAL AS A LOCAL EMPLOYEE IS PRECLUDED BY FOREIGN SERVICE REGULATIONS. THE POST SUBSEQUENTLY HIRED ON AUGUST 8, 1976 ANOTHER APPLICANT.

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MMO-04 /028 W

-----120906Z 048501 /11

R 111538Z MAY 77
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TO SECSTATE WASHDC 4469
INFO AMEMBASSY BELGRADE

UNCLAS SECTION 3 OF 4 ZAGREB 393

GEOGRAPHIC BUREAU
COUNTRY AND POST

AMERICANS: VISAS SCS PPT GENERAL TOTAL

76. AUTHORIZED 6/30/76	1	0	0	1	2
77. AUTHORIZED 3/31/77	1	0	0	1	2
78. FILLED 3/31/77	1	0	0	1	2

INCREASE/DECREASE:

79. REQUIRED FY 1978	1	0	0	2	3
80. REQUIRED FY 1979	1	0	0	2	3

LOCALS: VISAS SCS PPT GENERAL TOTAL

81. AUTHORIZED 6/30/76	3	3	1	0	7
82. AUTHORIZED 3/31/77	3	3	1	0	7
83. FILLED 3/31/77	3	3	1	0	7

INCREASE/DECREASE: VISAS SCS PPT GENERAL TOTAL

84. REQUIRED FY 1978	3	3	1	0	7
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85. REQUIRED BY 1979	3	3	1	0	7
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7. SCHEDULE IV - FEDERAL BENEFITS, FRAUD, ETC.

BUREAU

COUNTRY AND POST

AM FEDERAL BENEFIT ACTIVITY

NUMBER OF SSA REIMBURSED:

AMERICAN 0 LOCAL 0

HOURS WORKED BY OCCUPANTS OF THESE POSITIONS ON WORK OTHER THAN
FEDERAL BENEFITS:

AMERICAN 0 LOCAL 0

HOURS WORKED BY REGULAR (NONREIMBURSED) CONSULAR EMPLOYEES
ON FEDERAL BENEFITS:

AMERICAN 160 LOCAL 3410 (2 EMPLOYEES)

B. FRAUD INVESTIGATIONS

OUTSIDE INVESTIGATIONS (CHECK ONE):

1. NOT DONE NO
2. DONE BY SY NONE
3. DONE BY CONSULAR SECTION YES

A. SPECIAL FRAUD UNIT OF

B. REGULAR PERSONNEL

IF DONE BY CONSULAR UNIT, MAN-HOURS FOR:

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AMERICAN 3 LOCAL 1

VISA APPLICATIONS 3 RATE OF INCREASE/DECREASE AVERAGE FOR POST

PPT APPLICATIONS 0 RATE OF INCREASE/DECREASE NONE

DONE FOR INS 1 RATE OF INCREASE/DECREASE DECREASE

OF CASES INVESTIGATED, WHAT PERCENT FINALLY ISSUED:

VISAS 0

PPT 0

C. U. S. CITIZENS IN JAIL 3/31/77: 1 (WE NORMALLY AVERAGE 2
AT ANY ONE TIME)

BD. SERVICES FOR INS

1. NUMBER OF RE-ENTRY PERMIT EXTENSIONS 250 300 325 325

2. NUMBER OF I-151 CARDS SURRENDERED 10 15 20 20

3. I-151 CARD INTERVIEWS - LOST OR STOLEN 30 40 40 40

E. LOSS OF NATIONALITY CASES

(INCLUDING RECUNCIATIONS) 0 0 0 0

F. FOUND PASSPORT CASES PROCESSED 5 5 7 7

&. CONSULAR AGENTS - GIVE ESTIMATE PERCENTAGE WISE OF POST'S TOTAL
CONSULAR WORKLOAD PERFORMED BY CONSULAR AGENTS UNDER POST'S
JURISDICTION, I.E. PROTECTION. - NOT APPLICABLE

H. CONSULAR STAFFING PATTERN FOR POST

AMERICAN PERSONNEL (2)

JAMES L. HALMO, FSO-5, CHIEF OF CONSULAR SECTION
KARYL M. SELJAK, FSO-6, VISA OFFICER

LOCAL PERSONNEL (7)

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IRINA TOMIC-NJERS, FSL-3, ASSISTANT I (NIV)
JADRANKA SKENDEROVIC, FSL-5, SR. CLERK (VISAS)
SMILJA JENDRASIC, FSL-4, ASSISTANT II (IV)
NEDA ZEPIC, FSL-1, ADVISER (CON/SCS)
VISNJA KARLOVCAN, FSL-3, ASSISTANT I (CON/PPT)
MAGDA VOJNOVIC, FSL-3, ASSISTANT I (FEDERAL BENEFITS)
DORICA PERAK, FSL-5, SR. CLERK (FEDERAL BENEFITS)

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ACTION SCA-01

INFO OCT-01 EUR-12 ISO-00 SCS-05 VO-03 PPTE-00 SIG-02

MMO-04 /028 W

-----120920Z 048753 /11

R 111538Z MAY 77

FM AMCONSUL ZAGREB

TO SECSTATE WASHDC 4470

INFO AMEMBASSY BELGRADE

UNCLAS SECTION 4 OF 4 ZAGREB 393

I. COMMENTS

A REVIEW OF THE CONSULAR PACKETS FOR THE PAST THREE YEARS SHOWS THAT THE POST'S CONSULAR WORKLOAD HAS NOT DECREASED IN ANY AREA. RATHER, IT HAS SHOWN SOME INCREASES, PARTICULARLY IN THE AREAS OF WELFARE ASSISTANCE, DEATH AND ESTATE CASES, PASSPORT AND CITIZENSHIP WORK, AND FEDERAL BENEFIT CASES. ON THE BASIS OF PAST AND CURRENT WORKLOAD STATISTICS, AN INCREASE MUST BE PROJECTED FOR FY 1977 AND FY 1978.

IN 1976, 137,000 AMERICANS VISITED THE REPUBLICS OF CROATIA AND SLOVENIA, WHICH FALL WITHIN THE POST'S CONSULAR JURISDICTION. THE SECRETARY GENERAL OF THE CROATIAN TOURIST ASSOCIATION PROJECTS AN EVEN HIGHER NUMBER OF AMERICAN TOURISTS WILL VISIT THE AREA DURING 1977. INCIDENTS OF LOST PASSPORTS, STOLEN FUNDS, DEATH AND MEDICAL ILLNESS WILL, IN ALL PROBABILITY, INCREASE AS THE PERCENTAGE OF TOURISTS INCREASE.

SERVICES PERFORMED BY THE POST'S CONSULAR SECTION FOR OTHER USG AGENCIES, PARTICULARLY THE SOCIAL SECURITY ADMINISTRATION, HAVE INCREASED TREMENDOUSLY; 1487 CASES IN FY 1975 AND 2095 CASES IN FY 1976. CURRENT STATISTICS INDICATE THAT THERE WILL BE A 25 PERCENT INCREASE FOR FY 1977 ABOVE THAT RECORDED FOR FY 1976. SUCH FIGURES DO NOT REFLECT ADDITIONAL WRITTEN AND TELEPHONIC REQUESTS FOR INFORMATION WHICH TOTALED 2649 IN FY 1976. IN-UNCLASSIFIED

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SUFFICIENT TIME HAS BEEN GIVEN TO SERVICING SOCIAL SECURITY ADMINISTRATION REQUESTS INVOLVING FIELD INVESTIGATIONS. DELAYS OF 90-120 DAYS ARE EXPERIENCED BETWEEN THE DATE OF A PARTICULAR REQUEST AND THE COMPLETION OF THE REQUIRED FIELD TRIP. GIVEN THE POST'S INCREASING WORKLOAD, THIS TIME GAP CAN ONLY INCREASE.

THE VISA WORKLOAD FOR THE PAST THREE YEARS HAS REMAINED FAIRLY CONSTANT. THE PERCENTAGE OF NIV INTERVIEWS HAS, HOWEVER, GRADUALLY INCREASED. WITH ECONOMIC DIFFICULTIES IN WESTERN EUROPE, MANY YUGOSLAV MIGRANT WORKERS ARE BEING FORCED TO RETURN TO THEIR HOMELAND. THERE CAN BE EXPECTED A CONCOMITANT INCREASE IN THE NUMBER OF SUCH WORKERS SEEKING NIV'S TO ENTER THE US FOR EMPLOYMENT PURPOSES. SUCH AN INCREASE WILL CAUSE, IN TURN, A HIGHER REFUSAL RATE WHICH WILL CONSUME MORE AMERICAN OFFICER AND LOCAL STAFF TIME. TEN PERCENT OF ALL NIV APPLICANTS ARE REFUSED UNDER SECTION 212 (A) (28) OF THE INA. THE PAPERWORK AND TIME CONSUMED IN DOCUMENTING SUCH CASES AND IN REQUESTING WAIVERS FROM THE INS IS FAR GREATER THAN THAT REQUIRED FOR NORMAL VISA ISSUANCE.

THIS FACT IS NOT PROPERLY REFLECTED IN THE POST'S STATISTICS ON VISA ISSUANCE.

THE POST STRONGLY RECOMMENDED IN ITS LAST TWO CONSULAR PACKETS THE CREATION OF ANOTHER PROGRAM CONSULAR OFFICER POSITION. THE JUSTIFICATION FOR THIS ADDITIONAL POSITION HAS NOT DIMINISHED. RATHER, THE NEED IS EVEN GREATER. SINCE 1972 THE CHIEF OF THE CONSULAR SECTION HAS ALSO SERVED AS THE PGUT'S ADMINISTRATIVE AND SECURITY OFFICER. THE POSITION HAS BEEN LISTED BY THE DEPARTMENT SOLELY AS A CONSULAR PROGRAM POSITION. THE COMPETING DEMANDS OF CONSULAR AND ADMINISTRATIVE WORK REQUIRE AN OFFICER TO SPEND FIFTY PERCENT OF HIS TIME MEETING THE POST'S ADMINISTRATIVE AND SECURITY NEEDS. THIS INCLUDES DISBURSING ACTIVITIES, PERSONNEL ACTIONS, AND THE DAY-TO-DAY MAINTENANCE OF TWO GOVERNMENT OWNED BUILDINGS AND SEVEN LEASED PROPERTIES. IN THE ADMINISTRATIVE SECTION, HE SUPERVISES ONE AMERICAN STAFF OFFICER (COMMUNICATIONS) AND EIGHT LOCAL EMPLOYEES PLUS OVERALL UNCLASSIFIED

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RESPONSIBILITY FOR NINE CONTRACT PERSONNEL. DURING FY 1976 THE OFFICER SUPERVISED AN EXTENSIVE REMODELING OF THE CONSULATE GENERAL BUILDING. THIS IS BUT ONE EXAMPLE OF THE TAXING ADMINISTRATIVE RESPONSIBILITIES FACING THE CHIEF OF THE POST'S CONSULAR AND ADMINISTRATIVE SECTIONS.

IN ESSENCE, THE POST NOW HAS SUBSTANTIALLY LESS THAN TWO FULL-TIME COCONSULAR OFFICERS TO MEET THE RISING WORKLOAD. AN ESTIMATED 300 HOURS OF UNPAID OVERTIME ARE INCURRED BY THE POST'S CONSULAR OFFICERS TO COPE WITH THE PRESSING BUSINESS. WORKLOAD STATISTICS DO NOT SHOW THAT ALL CONSULAR FIELD TRIPS REQUIRE A MINIMUM OF ONE DAY TO COMPLETE. THE NECESSARY PRESENCE OF A CONSULAR OFFICER DURING MAJOR US NAVY SHIP VISITS TO THE DALMATIAN COAST IS ALSO NOT REFLECTED IN THE FOREGOING DATA. MAJOR EFFORTS BEING MADE BY THE POST TO INCREASE TRADE PROMOTION AND COMMERCIAL TIES BETWEEN THE US AND YUGOSLAVIA PREVENTS THE TEMPORARY DETAIL OF ONE OF THE POST'S TWO POLITICAL/ECONOMIC OFFICERS. ANOTHER CONSULAR OFFICER POSITION IS ACCORDINGLY ESSENTIAL TO PROVIDE THE DESIRED AND NECESSARY QUALITY OF CONSULAR SERVICES. KAISER

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SAS ID: 2555809
Secure: OPEN
Status: NATIVE
Subject: CONSULAR PACKET - FY 1979
TAGS: CGEN, APER, ABUD
To: STATE
Type: TE
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